EPHRAIM MOGALE LOCAL MUNICIPALITY

FIRST QUARTER INSTITUTIONAL PERFORMANCE REPORT FOR 2025/2026 FINANCIAL YEAR

"To be a World Class Agricultural Hub of Choice"

Slogan - RE HLABOLLA SECHABA

Contents

1. Foreword

The purpose of this report is to give feedback regarding the performance of the Ephraim Mogale Local Municipality as required through The Municipal Systems Act No 32 of 2000, section 41(e) and the Municipal Finance Management Act 56 of 2003, section 52(d). The information included in this report is based on the IDP[1] and SDBIP[2] as developed for the financial year 2025/2026. The scorecards were developed to reflect ***cumulative performance***; therefore, the status of indicators is a reflection of the overall performance level achieved year to date.

2. Executive Summary

This report serves as the **First Quarter Institutional Performance Report** for the **2025/2026** financial year **ending 30th of September 2025.** It provides feedback on the performance level achieved (accumulative reporting) against the targets as laid out in the IDP/SDBIP Scorecard. In the case of under-performance, the respective concerns or mitigating reasons are highlighted and detail pertaining to the relevant measures taken to address these challenges are included thereto.

The overall performance for the Ephraim Mogale Local Municipality is based on a composite Performance Scorecard of each Department comprising of all indicators assessed in the period under review. The overall First Quarter Institutional performance achieved for the 2025/2026 financial year reflected a **93%** with only **123** out of **132 KPI's** assessed attaining set targets.

Improvement performance levels were experienced in five key performance areas as depicted in the Table Ref No1 as compared to the previous financial years. However, all the departments need to take responsibility and accountability for service delivery and related activities measured in the performance reports, as this is a public document and reflects negatively on the municipality's commitment to service delivery. We need to instil a culture of accountability in the organisation and significantly improve the levels of monitoring and evaluation which are a prerequisite to ensure responsible management decisions can be taken.

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1 Integrated Development Plan

2 Service Delivery and Budget Implementation Plan

3. Key Performance Areas and Organizational Strategic Objectives

The following Key Performance Areas and Strategic Objectives have been adopted by the municipality for the purposes of reporting on the attainment of the Institutional performance indicators and targets

KPA 1: Spatial Development Analysis and Rationale

Strategic Objective: Plan for the future and promote integrated human settlement and agrarian reform

KPA 2: Service Delivery and Infrastructure Development

Strategic Objective A: Improve community well-being through provision of accelerated basic service delivery

Strategic Objective B: Improved social well-being

KPA 3: Local Economic Development

Strategic Objective A: Grow the economy and provide livelihood support

KPA 4: Municipal Transformation and Institutional Development

Strategic Objective A: Develop and retain skilled and capacitated workforce

KPA 5: Municipal Financial viability and Management

Strategic Objective: Become Financially Viable

KPA 6: Good Governance and Public Participation

Strategic Objective: Sound Governance through effective oversight

4. Comparison of Institutional Performance Levels 2023/2024 – 2025/2026

Table 1: Institutional Performance Comparison

KPA No	KPA	First Quarter 2023/2024			First Quarter 2024/2025			First Quarter 2025/2026			
		Total KPI's Assessed	Targets Achieved	% Target Achieved	Total KPI's Assessed	Targets Achieved	% Target Achieved	Total KPI's Assessed	Targets Achieved	Targets Not Achieved	% Target Achieved
1	Spatial Rationale	05	05	100%	06	06	100%	06	06	0	100%
2	Basic Service Delivery and Infrastructure Development	27	18	67%	27	25	93%	46	45	01	98%
3	Local Economic Development	09	08	89%	08	08	100%	10	10	0	100%
4	Municipal Transformation and Institutional Development	19	19	100%	19	19	100%	26	25	01	96%
5	Municipal Financial Viability and Management	14	13	93%	14	11	76%	12	11	01	92%
6	Good Governance and Public Participation	29	25	86%	27	27	100%	32	26	06	81%
	TOTAL	**103**	**88**	**85%**	**101**	96	**95%**	**132**	**123**	**09**	**93%**

The following section contains a comprehensive breakdown of the individual Departmental performance. The scores highlight the progress with respect to performance not only at a departmental level, but also represents the progress made within each Key Performance Area (KPA).

Table 2: Individual Departmental performance

No	Department	First Quarter 2025/2026			
		Total KPI's Assessed	Targets Achieved	Targets Not Achieved	% Target Achieved
1	Planning & Economic Development	16	16	0	100%
2	Community Services	16	16	0	100%
3	Infrastructure Services	34	33	01	97%
4	Corporate Services	27	26	01	96%
5	Budget & Treasury Services	12	11	01	92%
6	Office of the Municipal Manager	27	21	06	78%
	TOTAL	**132**	**123**	**09**	**93%**

5. Service Delivery and Performance Indicator

The high level non-financial measurable performance objectives in the form of service delivery targets and other related performance indicators form part of this section of the SDBIP. These indicators and targets will be cascaded to departmental scorecards, which will be used for internal monitoring of the organisation and relevant individuals.

5.1 KPA 1: SPATIAL RATIONALE

Strategic Objective: Plan for the future and promote integrated human settlement and agrarian reform.

Internal Ref / Indicator Code	KPI Name	Project Name	Budget	Actual	Baseline 2023/2024	First Quarter Targets 2025/2026				Portfolio of Evidence
						Target	Actual	Performance Comment	Corrective Measures	
SR01	% of land use complaint applications received and processed within 60 days as per the SPLUMA Act 16 of 2013	Compliance with Town Planning Scheme regulations	Internal	Internal	100% (9/9)	100%	100% (4/4)	Target Achieved	None	Completed land use application forms and register
SR07	% of buildings; constructed with approved plans, received and inspected within 5 days compliance to National Building Regulations and Building Standards Amendments Act No 49 of 1995	Compliance with National Building Regulations	Internal	Internal	100% (3/3)	100%	100% (1/1)	Target Achieved	None	Individual site inspection reports
	% of New Building Plans of less than 500 square meters received and assessed within 28 days of receipt of plans		Internal	Internal	100% (1/1)	100%	100% (4/5)	Target Achieved	None	Formal Approval letters, Building Plans and submission register
	% of New Building Plans of more than 500 square meters received and assessed within 60 days of receipt of plans		Internal	Internal	100% (3/3)	100%	100% (1/5)	Target Achieved	None	Formal Approval Letters, Building plans and submission register
	% of land use contraventions attended to per quarter		Internal	Internal	100% (4/4)	100%	100%	Target Achieved	None	Land use contraventions register and issued Letters

SR11	Number of quarterly progress reports in terms of new housing units provided by CoGHSTA submitted to Council per quarter	Human settlement	Internal	Internal	4	1	1	Target Achieved	None	Quarterly Progress Report

5.2 KPA 2: BASIC SERVICE DELIVERY AND INFRASTRUCTURE DEVELOPMENT

Strategic Objective A: Improve community well-being through provision of accelerated basic service delivery
Strategic Objective B: Improved social well-being

Internal Ref / Indicator Code	KPI Name	Project Name	Budget	Actual	Baseline 2023/2024	First Quarter Targets 2025/2026				Portfolio of Evidence
						Target	Actual	Performance Comment	Corrective Measures	
BS01	Number of transformers tested by June 2026	Transformer Maintenance and oil testing	4 199 400.00	59 960.00	10 transformers tested	Inspections	Inspections	Target Achieved	None	Inspection reports
BS02	Number of ring main units serviced by June 2026	Ring Main Unit Maintenance			20 Ring main units serviced	Inspections	Inspections	Target Achieved	None	Inspection reports
BS03	Number of panels tested by June 2026	Substation Audit			New	Inspections	Inspections	Target Achieved	None	Inspection reports
BS04	Number of Street light fittings routinely inspected by Junee 2026	Public Lighting-Inspection of streets lights	650 000.00	244,444.07	3980	989	989	Target Achieved	None	Monthly Inspection reports
BS05	% of faulty Street light fittings repaired after routine inspection within 90 days.	Public Lighting-Maintenance of streetlights			100%	100%	100%	Target Achieved	None	Inspection/repair monthly reports
BS06	Number of Mast lights fittings routinely inspected by Junee 2026	Public Lighting-Inspection of Mast lights			2460	651	651	Target Achieved	None	Monthly Inspection reports
BS07	% of Faulty Mast light fittings repaired after routine inspection within 90 days	Public Lighting-Maintenance of Mast Lights			100%	100%	100%	Target Achieved	None	Inspection/repair monthly reports

BS11	Number of toolboxes with tools purchased by June 2026	Tool Sets (3 tool sets-boxes complete with tools)	130 000.00	0.00	New	Developed specification	Developed specification	Target Achieved	None	Approved specification
BS17	Number of mast lights installed by June 2026	High Mast lights Ward 10 (Mamphokgo)	4 000 000.00	0.00	New	Developed specification	Developed specification	Target Achieved	None	Approved specification
BS18	Number of mast lights installed by June 2026	High Mast lights Ward 10 (Makgatle)	4 000 000.00	0.00	New	Developed specification	Developed specification	Target Achieved	None	Approved specification
BS19	Number of mast lights installed by June 2026	High Mast lights Ward 16 (Phetwane)	2 700 000.00	0.00	New	Developed specification	Developed specification	Target Achieved	None	Approved specification
BS20	Number of new Light Delivery Vehicle with toolbox canopy purchased by June 2026	New Light Delivery Vehicle with toolbox canopy	730 000.00	0.00	New	Developed specification	Developed specification	Target Achieved	None	Approved specification
BS22	Number of households electrified by June 2026	Electrification of households engineering design Driefontein	2 570 000.00	0.00	Pre-Designs	Revised Business Plan	Revised Business Plan	Target Achieved	None	Revised Business Plan
BS23	Number of households electrified by June 2026	Electrification of households engineering design Malebitsa	2 570 000.00	0.00	Pre-Designs	Revised Business Plan	Revised Business Plan	Target Achieved	None	Revised Business Plan
BS24	Number of households electrified by June 2026	Electrification of households engineering design Mohlalaotwane	1 285 000.00	668966.41	Pre-Designs	Revised Business Plan	Revised Business Plan	Target Achieved	None	Revised Business Plan
BS27	Number of Operation and Maintenance Plans reviewed by June 2026	Review Operation and Maintenance Plan	1 500 000.00	0.00	Outdated Operation and maintenance Plan	Draft specification developed	Specification Developed	Target Achieved	None	Specification approved by Director
BS38	Number of mast lights installed by June 2026	High Mast lights Marble Hall Ext 6	2 500 000.00	0.00	New	Developed specification	Specification Developed	Target Achieved	None	Specification approved by Director

BS42	Number of Mini substations replaced by June 2026	Replace Mini substation Stand 1028	3 000 000.00	0.00	New	Developed specification	Developed specification	Target Achieved	None	Approved specification
BS74	% of physical progress constructed by June 2026	Mogalatjane Community Hall	7 000 000.00	0.00	New	Developed specification	Developed specification	Target Achieved	None	Approved specification, Progress Report, Completion Certificate
BS78	Kilometers of road earthworks by June 2026	Mathukuthela Internal Streets	15 000 000.00	0.00	New	Design Report	Design Report	Target Achieved	None	Design Report, Approved specification, Progress Report
BS79	Kilometers of road earthworks by June 2026	Rathoke Bus Road	10 000 000.00	0.00	New	Design Report	Design Report	Target Achieved	None	Design Report, Approved specification, Hand-Over Minutes, Progress Report
BS80	Kilometers of road earthworks by June 2026	GaMakgatle access road	12 000 000.00	0.00	New	Design Report	Design Report	Target Achieved	None	Design Report, Approved specification, Hand-Over Minutes, Progress Report
BS84	% of physical progress constructed by June 2026	Matlerekeng sports facility	8 000 000	3481590.4	Appointment of the Contractor	25% Physical Construction Progress	36.30%	Target Achieved	None	Progress Report, Completion Certificate
BS85	% of physical progress constructed by June 2026	Mamphokgo Sports Complex (Multiyear)	9 000 000.00	7500960.55	40% physical Construction Progress	75% Physical construction progress	67.30%	**Target Not Achieved** Delay encountered as the result of slow delivery of material by suppliers and work interruption by local SMMES contributing to progress being	Opt for alternative suppliers that are flexible for delivery in line with the project programme of work. Revised programme of works and action plan to bring the	Progress Report, Completion Certificate

								behind the scheduled progress.	project back on track.	
BS90	Number of Bomag roller (Walk behind) purchased by June 2026	Bomag roller (Walk behind)	350 000.00	0.00	New	Developed specification	Developed specification	Target Achieved	None	Approved specification, Invoice and delivery Note
BS93	Number of Saw Cutter purchased by June 2026	Saw Cutter	350 000.00	0.00	New	Developed specification	Developed specification	Target Achieved	None	Approved specification, Invoice and delivery Note
BS107	Kilometres of road earthworks by June 2026	Driefontein Internal Road	4 075 245,42	0.00	Design report	Developed specification	Developed specification	Target Achieved	None	Approved specification, Handover Minutes, progress report
BS111	Kilometres of road earthworks by June 2026	Morarela Internal Road	4 075 245,42	0.00	Design report	Developed specification	Developed specification	Target Achieved	None	Approved specification, Hand over Minutes, progress report
BS115	Kilometres of road earthworks by June 2026	Matlala Ramoshebo Internal Streets	23 548 095,00	10817355.48	Earthworks	2km of road constructed	4km of road constructed	Target Achieved	None	Progress Report, Completion Certificate
BS120	Kilometers of roads graded per quarter	Streets Maintenance	8 500 000,00	980,259.37	2735.3km	350km	757km	Target Achieved	None	Inspection report
BS121	M² of base and surface patched per quarter				3799.65 m²	600m²	782.29m²	Target Achieved	None	Inspection report
BS122	Kilometer of stormwater drains and channels cleaned per quarter				29.314km	13km	13.74km	Target Achieved	None	Inspection report
BS124	Kilometers of surfaced roads marked by per quarter	Stock and Material	419 600.00	0.00	197.01km	43km	44.04km	Target Achieved	None	Inspection Report
BS125	Kilometers of stormwater drainage constructed by June 2026	Stormwater drainage in Leeuwfontein Cluster (In house)	1 000 000	0.00	New	Developed specification	Developed specification	Target Achieved	None	Approved specification, Completion Certificate

BS127	Kilometers of stormwater drainage constructed by June 2026	Stormwater drainage in Moomane Cluster (In house)	1 000 000	0.00	New	Developed specification	Developed specification	Target Achieved	None	Approved specification, Completion Certificate
BS128	Number of quarterly status report in terms of municipal buildings maintained as per the approved municipal maintenance plan	Maintenance of Municipal buildings	4 000 000.00		4	1	1	Target Achieved	None	Maintenance report
BS130	Number of Refuse Containers purchased by June 2026	Refuse Containers	1 000 000.00	0.00	5 Refuse Containers purchased	Developed specification	Developed specification	Target Achieved	None	Delivery note & Invoice
BS132	Number of Specialised waste vehicles (excavator) purchased by June 2026	Specialised waste vehicles (excavator)	7 500 000	0.00	New	Developed specification	Developed specification	Target Achieved	None	Delivery note & Invoice
BS135	Number of Landfill Site fenced by June 2026	Landfill Site Fencing	1 000 000	0.00	New	Developed specification	Developed specification	Target Achieved	None	Specification and progress report
BS144	Number of villages with access to a minimum level of basic waste collection per week	Waste Collection	Internal	Internal	3 villages per week Leeuwfontein, Elandskraal & Leeuwfontein RDP	3 villages per week Leeuwfontein, Elandskraal, Leeuwfontein RDP (39 quartely)	3 villages per week Leeuwfontein, Elandskraal, Leeuwfontein RDP (39 quartely)	Target Achieved	None	Monthly signed waste collection reports, Work schedule & collection register.
	Number of households in Marble Hall with access to a minimum level of basic waste collection once per week		Internal	Internal	±915 h/h week	±915 household in Marble Hall with access to minimum level per week	±915 household in Marble Hall with access to minimum level per week	Target Achieved	None	Monthly signed waste collection reports, Work schedule & collection register.
	Number of Refuse containers placed in villages for access to refuse collection once per week		Internal	Internal	5 containers placed in 5 villages per week	7 containers placed in 7 villages per week	7 containers placed in 7 villages per week	Target Achieved	None	Monthly signed waste collection reports, Work schedule & collection register.

					260 annually	Regae Manapyane Moganyaka Mamphogo Makgatle Matlerekeng Letebejana (91 quarterly)	Regae Manapyane Moganyaka Mamphogo Makgatle Matlerekeng Letebejana (91 quarterly)			
BS146	Number of environmental education and awareness campaigns conducted per quarter	Environmental education and awareness campaign	100 000.00		New	1	1	Target Achieved	None	Reports and attendance registers
BS148	Number of Ride mower purchased by June 2026	Purchasing Parks Machinery (Ride mower)	540 000.00	0.00	New	Developed specification	Developed specification	Target Achieved	None	Specification and Delivery note
BS149	Number of Lawn mowers purchased by June 2026	Purchasing of Parks Tools (Lawn mowers)	320 000.00	0.00	New	Developed specification	Developed specification	Target Achieved	None	Delivery note
BS152	Number of cemeteries fenced by June 2026	Fencing of cemeteries	900 000.00	0.00	0 cemeteries fenced	Developed specification	Developed specification	Target Achieved	None	Specification and Final report

5.3 KPA 3: LOCAL ECONOMIC DEVELOPMENT

Strategic Objective A: Grow the economy and provide livelihood support

Internal Ref / Indicator Code	KPI Name	Project Name	Budget	Actual	Baseline 2023/2024	First Quarter Targets 2025/2026				Portfolio of Evidence
						Target	Actual	Performance Comment	Corrective Measures	
LED01	Number of training workshops conducted for SMME's per quarter	LED Support	Internal	Internal	4	1	1	Target Achieved	None	Reports and Attendance registers
LED02	Number of quarterly LED forum meetings held per quarter	LED forum	62 000.00	5,063.00	4	1	1	Target Achieved	None	Minutes and Attendance Registers
LED04	Number of Flag Boshielo tourism tour by 30 June 2026	Tourism Initiatives	300 000.00	131,000.00	New	1	1	Target Achieved	None	Reports and Attendance Register
	Number of Sports Tourism Event Held by 30 June 2026		400 000.00	29,800.00	New	1	1	Target Achieved	None	Reports and Attendance Register
LED06	Number of quarterly CWP Local Reference Forum meetings held per quarter	Effective CWP Local Reference Forum	Internal	Internal	4	1	1	Target Achieved	None	Minutes and Attendance Register
LED07	Number of EPWP job opportunities created through EPWP by June 2026	EPWP Expense	1 629 000.00	176900.00	96	45	45	Target Achieved	None	Appointment letters
	Number of EPWP progress reports provided per quarter		Internal	Internal	4	1	1	Target Achieved	None	Quarterly Reports
LED11	Number of LED Exhibition conducted by June 2026	LED Exhibition	60 317.00	58,800.00	1	1	1	Target Achieved	None	Report and Attendance Register
LED13	No. of quarterly reports with respect to the implementation of Social Labour Plan (SLP)/Corporate Social Investment (CSI) programmes of Mining Companies by June 2026	Social Responsibility Programs	Internal	Internal	2	1	1	Target Achieved	None	Quarterly Reports
LED15	Number of quarterly reports on the implementation of Business Licensing By-law per quarter	Business Licensing	Internal	Internal	4	1	1	Target Achieved	None	Quarterly Reports

5.4 KPA 4: MUNICIPAL TRANSFORMATION AND INSTITUTIONAL DEVELOPMENT

Strategic Objective A: Develop and retain skilled and capacitated workforce.

Internal Ref / Indicator Code	KPI Name	Project Name	Budget	Actual	Baseline 2023/2024	First Quarter Targets 2025/2026				Portfolio of Evidence
						Target	Actual	Performance Comment	Corrective Measures	
MTOD01	Number of EE Committee meetings held per quarter	Employment Equity	Internal	Internal	4	1	1	Target Achieved	None	Invitation, minutes and Attendance registers
MTOD03	Number of training committee meetings held by the per quarter	Training Courses	Internal	Internal	4	1	1	Target Achieved	None	Invitation, Minutes and attendance register.
	Number of Councilors trained as per target of Workplace Skill Plan (WSP) per quarter		600 000.00	0.00	20	5	5	Target Achieved	None	Quarterly reports.
	Number of workforce trained as per target of Workplace Skill Plan (WSP) per quarter		1 170 000. 00	636,280.70	40	10	27	Target Achieved	None	Quarterly reports.
MTOD06	Number of quarterly Workplace Health and Safety Forum meetings held per quarter	Occupational Health and Safety	376 081.00	36000	4	1	1	Target Achieved	None	Invitation, minutes and attendance register.
	Number of Occupational Health and Safety held by June 2026				New	1	1	Target Achieved	None	Invitation, minutes and attendance register.
MTOD08	Number of Employee Wellness Programs held by Junee 2025	Employee programmes	321 819.00	77880	4	1	1	Target Achieved	None	EAP reports and Attendance registers
MTOD11	Number of monthly Local Labour Forum (LLF) held as scheduled per quarter	Labour Forum	Internal	Internal	12	3	3	Target Achieved	None	Invitation, Minutes and attendance registers.
	% of disciplinary proceedings initiated in relation to reported matters on a quarterly basis.		Internal	Internal	100%	100%	100%	Target Achieved	None	Report and Attendance registers.

MTOD14	Number of approved community bursaries monitoring reports submitted to Director Corporate Services by June 2026	Bursary fund: Community	1 054 000.00	0.00	4	1	1	Target Achieved	None	Approved bursary monitoring reports
MTOD15	Number of approved annual staff bursaries monitoring reports submitted to Director Corporate Services by June 2026	Bursary Fund Employees	520 000.00	122,268.00	15	1	1	Target Achieved	None	Approved bursary monitoring reports
MTOD17	Number of quarterly status reports in terms of the record management system submitted to the Municipal Manager	Records management	Internal	Internal	4	1	1	Target Achieved	None	Quarterly report compiled.
MTOD18	Number of quarterly Customer Complaint reports submitted to the Municipal Manager (inclusive of Premier & Presidential Hotline) per quarter	Customer care	Internal	Internal	4	1	1	Target Achieved	None	Quarterly reports Compiled.
	Number of Batho Pele committee meetings held per quarter		Internal	Internal	10	3	3	Target Achieved	None	Invitation, Minutes and attendance register
	Number of Batho Pele Outreach Event held by June 2026		200 000	173,078.25	1	1	1	Target Achieved	None	Invitation, Event Report and Attendance Register
MTOD20	Number of quarterly status report on procurement of office furniture produced.	Purchase of office furniture	600 000.00	0.00	0	1	1	Target Achieved	None	Quarterly Status Reports on procurement of office furniture
MTOD21	Number of quarterly status report on procurement of mobile office units produced	Mobile Office	2 750 000	0.00	0	1	1	Target Achieved	Finalise the location and diagrams of the budgeted mobile offices.	Quarterly Status Reports on procurement of mobile office units
MTOD22	Number of quarterly network maintenance conducted per quarter	Programming	8 100 000.00	3,361,954.44	4	1	1	Target Achieved	None	Quarterly reports

MTOD23	Number of quarterly ICT steering committee meetings held in terms of the implementation of the ICT governance strategy and policy per quarter the implementation of the ICT governance strategy and policy per quarter	ICT steering committee meetings	Internal	Internal	4	1	0	**Target Not Achieved** The committee was re-established outside the first Quarter.	The committee has been re-established and will seat as per planned schedule	Invitation, Minutes and attendance register
MTOD24	% of hosting and management of the website by SITA per quarter	Website Hosting	160 000.00	18,839.58	100%	100%	100%	Target Achieved	None	Quarterly reports
MTOD25	% of Civil & Labour Litigations attended by per quarter	Legal Service	5 500 000,00	1,273,572.36	100%	100%	100%	Target Achieved	None	Quarterly reports
	Number of Service Level Agreements (SLA's) processed within the time frame of 30 days of the appointment of the service provider per quarter		Internal	Internal	100%	3	3	Target Achieved	None	Quarterly Report on SLA's.
	% Employment Contracts processed within the time frame of 30 days from the date of appointment per quarter		Internal	Internal	100%	100%	100%	Target Achieved	None	Quarterly Report on Employment Contracts
	Submitted litigation reports to the Director: Corporate Services for analysis per quarter		Internal	Internal	100%	1	1	Target Achieved	None	Signed litigation report
MTOD26	2026/2027 IDP/Budget review Process Plan developed by Aug 2025	IDP Process	Internal	Internal	1	1	1	Target Achieved	None	Council Resolution
MTOD29	Number of Quarterly institutional Performance Reports submitted to Council per quarter	PMS Quarterly Lekgotla	92 747.00	49,482.50	4	1	1	Target Achieved	None	Quarterly institutional Performance Reports

5.5 KPA 5: MUNICIPAL FINANCIAL VIABILITY AND MANAGEMENT

Strategic Objective: Become Financially Viable

Internal Ref / Indicator Code	KPI Name	Project Name	Budget	Actual	Baseline 2023/2024	First Quarter Targets 2025/2026				Portfolio of Evidence
						Target	Actual	Performance Comment	Corrective Measures	
FV01	% outstanding service debtors to revenue per quarter	Revenue enhancement	Internal	Internal	67.20%	15%	17.41%	Target Achieved	None	Submitted Section 71 report.
	% of consumer payment received with respect to municipal services provided as compared to that billed per quarter	Revenue enhancement	Internal	Internal	>85%	>85%	91.34%	Target Achieved	None	Billing collection report
FV02	% of approved (compliant) invoices paid within 30 days per quarter	Creditors payments	Internal	Internal	100%	100%	100%	Target Achieved	None	Approved (compliant) invoices register
FV04	Number of quarterly sections 52(d) MFMA reports submitted to the mayor per quarter	Compilation of In Year reports	Internal	Internal	4	1	1	Target Achieved	None	Submitted Section 52(d) report
	Number of monthly sections 71 MFMA reports submitted to EXCO per quarter		Internal	Internal	12	3	3	Target Achieved	None	Submitted Section 71 report
FV05	Number of quarterly SCM procurement plan reports submitted to the Executive Committee per quarter	Implementation of SCM regulations and policies	Internal	Internal	4	1	1	Target Achieved	None	Quarterly SCM reports
	Number of quarterly deviation reports submitted to the MM per quarter		Internal	Internal	12	3	3	Target Achieved	None	Quarterly SCM reports
FV06	GRAP Compliance Fixed Asset Register in place July 2025	GAMAP/GRAP Asset Register	Internal	Internal	1	1	1	Target Achieved	None	GRAP Compliance Fixed Asset Register
FV07	Number of Fleet Management reports submitted to Council per quarter	Fleet Management	Internal	Internal	4	1	1	Target Achieved	None	Monthly Fleet Management report & Council Resolution
	Annual submission of the asset verification report to the MM by Sept 2025		Internal	Internal	1	1	1	Target Achieved	None	Asset verification report

FV08	Draft Annual Financial Statements (AFS) submitted on or before the Aug 2025	Annual Financial Statement	Internal	Internal	1	1	1	Target Achieved	None	Proof of submission from AG
FV09	% of FMG grant spent per quarter	Financial Management Grant	Internal	Internal	100%	25%	7.26%	**Target Not Achieved** One intern not yet appointed, and upgrade of system not yet conducted	Advertisement of Intern position and approval of system upgrade	FMG report

5.6 KPA 6: GOOD GOVERNANCE AND PUBLIC PARTICIPATION

Strategic Objective: Sound Governance through effective oversight

Internal Ref / Indicator Code	KPI Name	Project Name	Budget	Actual	Baseline 2023/2024	First Quarter Targets 2025/2026				Portfolio of Evidence
						Target	Actual	Performance Comment	Corrective Measures	
GG01	Number of Early Child Development programs held per quarter	Special Programmes	294 838 .00	0.00	New	1	0	**Target Not Achieved** Program postponed due to unforeseen circumstances	Reschedule to a new date in the Second Quarter	Invitation, report and attendance register
	Number of Community Initiatives for LGBTI Programs held per quarter				New	1	0	**Target Not Achieved** Program postponed due to unforeseen circumstances	Reschedule to a new date in the Second Quarter	Invitation, report and attendance register
	Number of Disability Moral Degeneration Movement Programs held per quarter				New	1	0	**Target Not Achieved** Scheduled dates for the program with District was postponed due to other issues related to the forums	Reschedule to the Second Quarter	Invitation, report and attendance register
	Number of Elderly Aged Programs held per quarter				New	1	0	**Target Not Achieved** The Elderly aged event shifted to be on the 2nd quarter as October is the International Older persons month.	Reschedule to a newer date in the next Quarter.	Invitation, report and attendance register

	Number of Gender Development programs held per quarter				New	1	0	**Target Not Achieved** Target not achieved due to Gender Committee not established	Establish the Gender Committee before the end of 3rd quarter	Invitation, report and attendance register
	Number of Indigent and Cultural Management and Services for Traditional Health Practitioners programs held per quarter				New	1	0	**Target Not Achieved** Target not achieved due to postponement of the THP Workshop from District Special Program and no confirmation of THP member.	Rescheduled before the end of the 2nd Quarter.	Invitation, report and attendance register
GG03	Number of monthly Ward Committees meetings held per quarter	Ward committee support	2 800 0 00.00	682,500.0 0	192	48	48	Target Achieved	None	Report, and attendance register
	% of (indigents) households with access to free basic electricity services per quarter		Internal	Internal	100%	100%	100%	Target Achieved	None	Indigent Register, Quarterly summary report and Eskom Invoices
	Number of reports on reviewed indigent register compiled per quarter		Internal	Internal	4	1	1	Target Achieved	None	Reviewed indigent register Reports
GG04	Number of Youth programmes /initiatives implemented per quarter	Mayoral programme: Youth development	609 000 .00	0.00	4	1	1	Target Achieved	None	Invitation, Quarterly Youth reports and attendance register
GG05	Number of quarterly newsletters published per quarter	Management of Municipal Media Platforms	352 500 .00	0.00	1	1	1	Target Achieved	None	Published Newsletters
	Number of reports generated on media platforms per quarter		Internal	Internal	2	1	1	Target Achieved	None	Municipal media platforms quarterly reports
GG06	Number of ordinary Council meeting held per quarter as per the approved Calendar of events	Council Functionality	Internal	Internal	4	1	1	Target Achieved	None	Council Resolution, minutes and Attendance register
	Development and Monitoring of implementation of Council resolutions		Internal	Internal	6	1	3	Target Achieved	None	Council Resolution register
	Number of monthly EXCO meetings held per quarter		Internal	Internal	4	3	3	Target Achieved	None	Notice, minutes and attendance register

	Number of Section 79 Committee meetings held per quarter		Internal	Internal	12	3	1	Target Achieved	None	Minutes of Section 79 Committee meeting
GG07	Number of quarterly MPAC meetings held per quarter	MPAC functionality	Internal	Internal	4	2	2	Target Achieved	None	Invitation, MPAC meeting reports and attendance register.
GG08	Number of disaster awareness campaigns conducted per quarter	Disaster Awareness Campaigns	285 000 .00	10356.52	1	2	2	Target Achieved	None	Disaster Awareness Campaigns reports and attendance registers
GG19	Number of Heritage events held by Sep 2025	Heritage Day celebration	158 742.00	0.00	1	1	1	Target Achieved	None	Final report of Heritage celebration
	Number of Security monitoring & Incident management reports complied per quarter		Internal	Internal	4	1	1	Target Achieved	None	Security monitoring & Incident management reports
	Number of Security awareness/educational campaigns conducted by June 2026		Internal	Internal	2	1	1	Target Achieved	None	Invitations, Attendance Register and Program
	Number of Municipal Buildings Safe-guarded through contracted service provider per quarter		20 000 000.00	5,288,907 .44	25	21	21	Target Achieved	None	Security management meeting report and attendance register.
GG27	Number of Internal Audit report submitted to the Audit Committee per quarter (the internal audit report will comprise of the audit reports due as per the approved annual audit plan)	Internal Audit	Internal	Internal	16	4	4	Target Achieved	None	Quarterly Internal audit reports
	% Of the progress made on monitoring of the Internal Audit Action Plan per quarter (Total Organisation)		Internal	Internal	100%	100%	100%	Target Achieved	None	Quarterly Internal audit monitoring /follow-up reports
GG28	Number of AOPI Audit reports compiled per quarter	Audit of Performance Information (AOPI)	Internal	Internal	New	1	1	Target Achieved	None	Quarterly AOPI Audit reports

GG30	Number of quarterly Audit & Performance Committee Meetings held per quarter	Audit & Performance Committee	1 800 000.00	599998	4	1	1	Target Achieved	None	Invitation, Minutes of the A&P Committee meetings with attendance register
	Number of quarterly Audit & Performance Committee Reports to council per quarter		Internal	Internal	4	1	1	Target Achieved	None	Quarterly Audit & Performance Committee Reports & Council resolutions
GG31	% execution per quarter of activities outlined in the Anti-fraud and corruption activity plan (Total Organisation)	Anti-fraud awareness workshops/campaigns	Internal	Internal	100%	25%	25%	Target Achieved	None	Quarterly Risk management reports and activity reports
	Number of quarterly anti-fraud and corruption awareness campaigns held per quarter		Internal	Internal	4	1	1	Target Achieved	None	Quarterly Anti-Fraud & Corruption article and The Voice of Ephraim Mogale Local Municipality Newsletter.
GG32	Number of quarterly Risk Committee Meetings held per quarter	Risk Management Committee	Internal	Internal	4	1	1	Target Achieved	None	Risk committee Agenda pack
	Number of Risk Management reports submitted to the Audit Committee per quarter		Internal	Internal	4	1	1	Target Achieved	None	Quarterly Risk Report
	% execution of Risk management plan within prescribed timeframes per quarter (Total organisation)		Internal	Internal	100%	25%	25%	Target Achieved	None	Quarterly Risk management reports

6. PERFORMANCE OF SERVICE PROVIDERS FOR FIRST QUARTER 2025/2026 FINANCIAL YEAR

This report is prepared in accordance with Section 46(1) (a) of the Local Government Municipal Systems Act 32 of 2000 which requires that a municipality must prepare for each financial year a performance report reflecting the performance of the municipality and each of the service providers during the financial year.

Service /Project	Service Provider	Date appointed	End of the Contract	Revised completion date	Bid Amount	Expenditure	Performance Rating 1-5
Payroll	SAGE (VIP)	06/01/2011	Month to Month	N/A	Schedule of rates	R 105797.70	5
Prepaid vending services	CONLOG	01/11/2021	30/10/2024	N/A	Schedule of rates	R168 748.91	5
Valuation Services	Montani Valuers	10/01/2022	30/06/2027	N/A	Schedule of rates	R1 043 550.00	5
Financial System	Munsoft	01/07/2022	30/06/2025	N/A	Schedule of rates	R1777004.92	5
Banking Services	FNB	01/07/2023	30/06/2026	N/A	Schedule of rates	R122877,92	4
Data Enrichment	Gensize Consulting	23/08/ 2023	23/08 /2026	N/A	R 1 268 450,00	R411 125,00	5
Debt Collection	Poe Global Solutions	01/03/2024	28/02/2027	N/A	9% on collection	R179 204.00	4
Postage of customer statements	Mail tronic	01/06/2024	31/05/2027	N/A	Schedule of rates	R61 574.90	4
Asset Management	TJ Rasemeni Projects	01/06/2024	30/06/2027	N/A	R9 240 370,43	R 2412302,12	5
Quarterly Maintenance of Server Room and Fire Detectors in Registry.	Multinet Systems Pty Ltd	10 February 2022	01 March 2025 (Currently on a month to month)	N/A	R200 159.80	0	5
Offsite Document Archiving.	Ironmountain (Pty) Ltd, formerly (Docufile Pty Ltd)	15 May 2014	Month to Month	N/A	Monthly cost: R2405.59	R7 216.77	5
Purchase of Office Furniture	Dimo Surveys and Civil Construction	01 Nov. 2024	31st October 2026	N/A	R661 825.00	0	0
	T Selona Trading	01 Nov. 2024	31st October 2026	N/A	R1 206 525.95	0	0

Service /Project	Service Provider	Date appointed	End of the Contract	Revised completion date	Bid Amount	Expenditure	Performance Rating 1-5
	Rakgole And Sons Projects	01 Nov. 2024	31st October 2026	N/A	R1 347 880.50	0	0
Mamphokgo sports complex	Phamela Engineering Services (Consultant)	20/11/2023	19/10/2026	N/A	R9 000 000.00	R472,349.77	3
	Noko Pheladi B1 Construction	22/04/2025	21/10/2025	N/A		R8 173 639,87	2
Matlerekeng Sport Facility	Bashimane Consulting Engineers (Consultant)	20/11/2023	19/10/2026	N/A	R15 058 383.16	R328 263,38	3
	Atnom Group (PTY) LTD	19/06/2025	20/03/2026	N/A		R 3 675 565,14	3
Matlala Ramoshebo Internal Road (multi-year)	Mangadi Solutions	04/04/2025	19/10/2026	N/A	R23 548 095,00	R349 500,16	3
	Mothakge Phadima Construction	03/11/2024	30/09/2025	N/A	R0.00	R11 807 004,89	3
Mogalatjane Community Hall	Not yet Appointed	N/A	N/A	N/A	N/A	N/A	N/A
Mathukuthela Internal Streets	Mangadi Solutions	14/08/2025	19/10/2026	N/A	R15 000 000	R0	3
Rathoke Bus Road	Mont Engineering Consultants	14/08/2025	19/10/2026	N/A	R10 00 000	R0	3
GaMakgatle access road	Zonk Consulting Engineers	14/08/2025	19/10/2026	N/A	R12 000 000	R0	3
Driefontein Internal Road	Onboard Consulting Engineers	14/04/2025	19/10/2026	N/A	R4 075 245,42	R0	3
Morarela Internal Road	Grand Monde Consulting Engineers	14/04/2025	19/10/2026	N/A	R4 075 245,42	R0	2
EPMLM/8/3/495 Appointment of a panel maximum of three service providers for electrification programme (Turnkey) - Mohlalaotwane	Risima Project Management	08/09/2025	08/06/2025	N/A	R1 285 000.00	R668 966.41	3
Appointment of a service provider for the provision of professional service to develop an electrical master plan	Reliant Consulting	07/02/2025	27/08/2025	27/11/2025	R 1 358 898.00	R 919 670.40	3
SITA	Municipal Website Maintenance	2/July/2024	30 Junee 2027	N/A	Quarterly cost: R 12,559.72	R 12,665.52	5

Service /Project	Service Provider	Date appointed	End of the Contract	Revised completion date	Bid Amount	Expenditure	Performance Rating 1-5
Telkom SA	Telephone and VPN Connection	14 /04/2020	Month to month	01/31/2025	Quarterly Cost R 146,391.63	R 334065.40	5
Matupunuka ICT	Routine Maintenance of Municipal ICT Infrastructure	30/06/2023	30/06/2026	N/A	Quarterly cost: R 966,414	R 644276	5
Supply delivery and offloading of hot cold mix Asphalt bitumen products and crack filler for 36 months	Sechaba sa Naledi(PTY)LTD	19/12/2023	03-year contract	N/A	Schedule of rates	R836 360.00	5
	Dimpho tsa Mogale (PTY)LTD	19/12/2023		N/A		R734 265.00	3
EpMLM/8/3/477 - Supply and delivery of road maintenance equipment's for 36 months	Mamogobo ALF (PTY)LTD	22/11/2024	03-year contract	N/A	Schedule of rates	R820 800.00	5
	MABE Multi Projects	22/11/2024		N/A		R818 400.00	2
Review of the 2024-2025 draft annual financial statements	Mera Ketso Business Enterprise	21/08/2025	21/09/2025	N/A	R 298 000.00	R 298 000.00	3
Value for Money Audit	Thabi Consulting	29/04/2025	30/06/2025	N/A	R 599 998.00	R 599 998.00	5

7. DESCRIPTION OF PERFORMANCE SCORING

Level	Terminology	Description
5	Outstanding performance	Performance far exceeds the standard expected
4	Performance significantly above expectations	Performance is significantly higher than the standard expected in the job
3	Fully effective	Performance fully meets the standards expected in all areas of the job
2	Not fully effective	Performance is below the standard required for the job in key areas
1	Unacceptable performance	Performance does not meet the standard expected for the job

APPROVAL

M.E. MOROPA
MUNICIPAL MANAGER

Date: 31/10/2025